



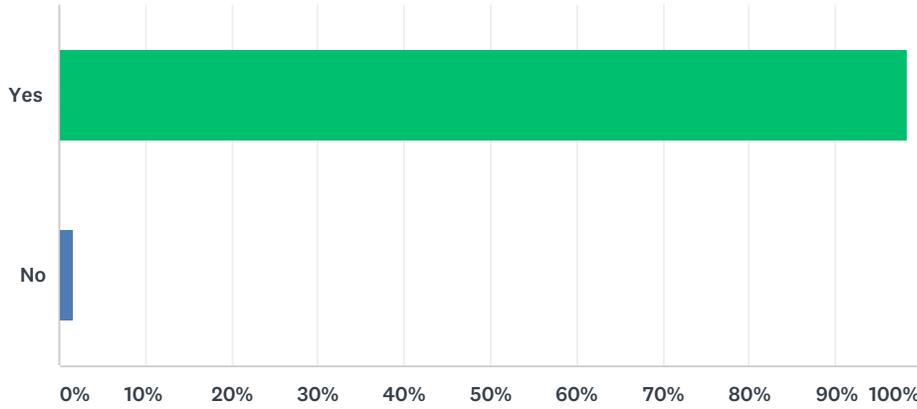
Eczema patient survey on experiences of emollient rationing

December 2019

Are you having problems obtaining emollients on NHS prescription?

Q1 Have you / your child been diagnosed with eczema?

Answered: 126 Skipped: 0

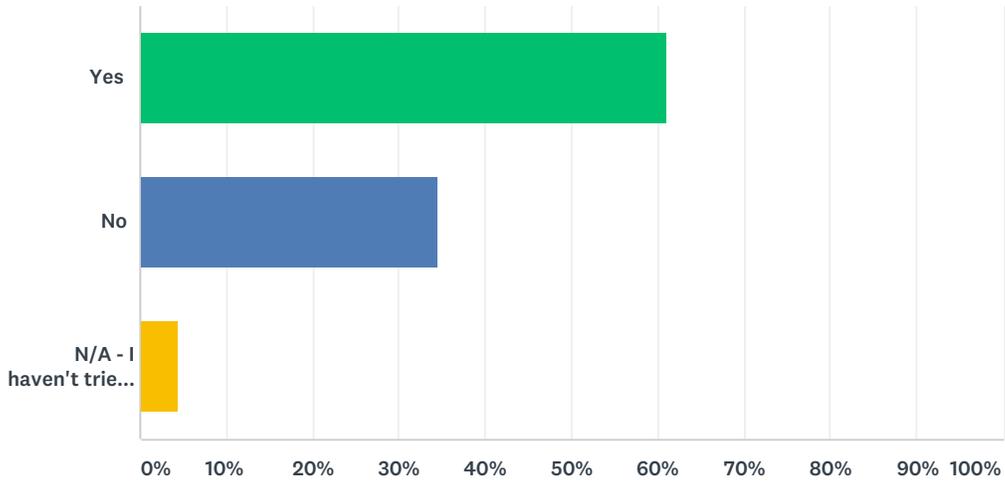


ANSWER CHOICES	RESPONSES	
Yes	98.41%	124
No	1.59%	2
TOTAL		126

Are you having problems obtaining emollients on NHS prescription?

Q2 Have you / your child had difficulty obtaining leave-on emollient on prescription from your doctor over the past year?

Answered: 113 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	61.06%	69
No	34.51%	39
N/A - I haven't tried to get emollient on prescription	4.42%	5
TOTAL		113

Are you having problems obtaining emollients on NHS prescription?

Q3 If you answered 'yes', what reason were you given by your doctor for this?

Answered: 67 Skipped: 59

#	RESPONSES	DATE
1	It's classed as a over the counter medicine now	12/16/2019 8:00 PM
2	Change in prescribing guidance	12/16/2019 6:40 PM
3	No longer able to provide emollients on the NHS. No other reason given -we used Aveeno and it was removed from our repeat prescription list following a review with our GP.	12/16/2019 5:01 PM
4	The order came from the government!	12/15/2019 1:51 PM
5	Not available	12/14/2019 6:13 PM
6	Expense	12/12/2019 9:47 PM
7	The nhs doesn't fund prescriptions for emollient creams anymore, if I need it I should pay for it off the shelf at a chemist.	12/12/2019 4:14 PM
8	Different region using different brands	12/12/2019 8:41 AM
9	No longer allowed to prescribe it	12/12/2019 6:58 AM
10	Too expensive	12/12/2019 12:06 AM
11	Not the dr yet . The receptionists keep blaming CDC people	12/11/2019 4:54 PM
12	They have swopped me to cheaper products that do not work for me, as they do not sit in my skin. I have also had a reaction to the bath oil they have given me. They say the products I have been using are now no longer on the ccg prescribing list, so I can't have them. However, my eczema is severe and long term, I have a regime laid out by the hospital . The gp does not know how to interpret the CCG regulations and seems hesitant to put forward a special case on my behalf to the CCG as I am an exceptional case.	12/11/2019 2:59 PM
13	Change in recommended products.	12/11/2019 2:50 PM
14	You've had too much	12/11/2019 2:39 PM
15	n/a	12/11/2019 2:30 PM
16	That the government had sent the GP an email stating that if it can bought over the counter then they won't put it in prescription anymore.	12/11/2019 2:26 PM
17	n/a	12/11/2019 11:19 AM
18	You can buy it over the counter.	12/11/2019 11:03 AM
19	I was using to much so they stopped me getting it for my daughtet	12/9/2019 6:30 PM
20	No reason, just don't like to give correct creams or amounts of creams. They tell me I don't need more than what they have given.	12/8/2019 10:29 PM
21	I was refused Dermal ointment as it was classed as too expensive. This has happened several times where a cheaper alternative has been insisted on at detriment to my skins health.	12/8/2019 10:04 PM
22	Cheaper to just pay for it myself	12/8/2019 7:20 PM
23	Can get it over the counter	12/6/2019 7:44 PM
24	Ordered too much over the course of 2/3 months	12/6/2019 2:05 PM
25	That the chemist won't prescribe for mild eczema. Haha- I told them to look at my medical history - chronic eczema!!!	12/6/2019 10:37 AM
26	Prescription rejected because they were requested too frequently (once a week).	12/6/2019 6:47 AM
27	The company went on strike so couldn't get my moisturiser	12/6/2019 6:36 AM

Are you having problems obtaining emollients on NHS prescription?

28	No longer prescribed	12/5/2019 11:03 PM
29	Using too much. Rationed to 500g per week of a script switch. I like Diprobase. I'm prescribed Epimax which is not as good.	12/5/2019 9:48 PM
30	There are only certain creams they can prescribe unless the eczema gets worse	12/5/2019 8:49 PM
31	Told that aveeno no longer available on prescription so was given epimax as alternative but it caused me a reaction. Told aveeno is too expensive	12/5/2019 8:48 PM
32	I've had eczema all my life, now 52, but have not been able to get any emollient on repeat prescription for over a year. I was told that these are no longer available on prescription so now have to buy 😊	12/5/2019 6:53 PM
33	They stopped doing that brand	12/5/2019 6:14 PM
34	Too expensive	12/5/2019 5:56 PM
35	The ccg have ruled that the ointment my daughter is receiving is too expensive and have tried to give A cheaper alternative. They failed because the alternative is no longer available from the manufacturer. They did give my daughter her cetraaben ointment but I know they will pose a problem the next I request it.	12/5/2019 5:41 PM
36	Too expensive and to use a different one	12/5/2019 5:16 PM
37	Expensive, go to normal gp	12/5/2019 4:34 PM
38	That because aveeno can be purchased over the counter that they would prefer we did that.	12/5/2019 4:33 PM
39	That it can no longer be prescribed and I have to buy it	12/5/2019 3:43 PM
40	NHS are not funding	12/5/2019 3:28 PM
41	Cost of item or no longer available on nhs	12/5/2019 2:54 PM
42	I can buy the same thing over the counter	12/5/2019 2:24 PM
43	It was cheaper to buy in store	12/5/2019 12:52 PM
44	Too Expensive	12/5/2019 12:51 PM
45	They are not happy to provide the amount required, even though recommended by dermatologist	12/5/2019 12:49 PM
46	They don't rate them, said no proof they work.	12/5/2019 12:43 PM
47	Cost	12/4/2019 11:42 PM
48	It was expensive	12/4/2019 2:02 PM
49	I have successfully managed to get the CCG to reverse their decision to remove daughters preferred emollient so at the moment we are getting Zerobase on prescription again.	12/4/2019 1:52 PM
50	Lies by GP that CCG had a blacklist. BMA made clear blacklists were illegal	12/4/2019 10:11 AM
51	Not allowed nhs funds	12/4/2019 7:24 AM
52	No medical evidence that they are of any benefit	12/4/2019 6:57 AM
53	Not proven to be any more beneficial than other	12/4/2019 6:28 AM
54	When the prescribing criteria was first changed about five or so years ago I was told I could no longer receive emollient on prescription due to NHS rules. £24 a months for 5+ years on top of pre-payment.	12/4/2019 4:55 AM
55	My Dr misunderstood the guidelines	12/3/2019 10:39 PM
56	It was the Pharmacist . He refused me Balneum , that I had used for Years , saying I could use Emollient, this has SLS in it now . I queried it with practise Manager, and she arranged a meet , the Pharmacist didn't show up.	12/3/2019 8:46 PM
57	Particular emollient too expensive	12/3/2019 8:21 PM
58	Cuts	12/3/2019 8:20 PM
59	AP test	12/3/2019 5:40 PM
60	Cheaper less effective version prescribed	12/3/2019 5:15 PM

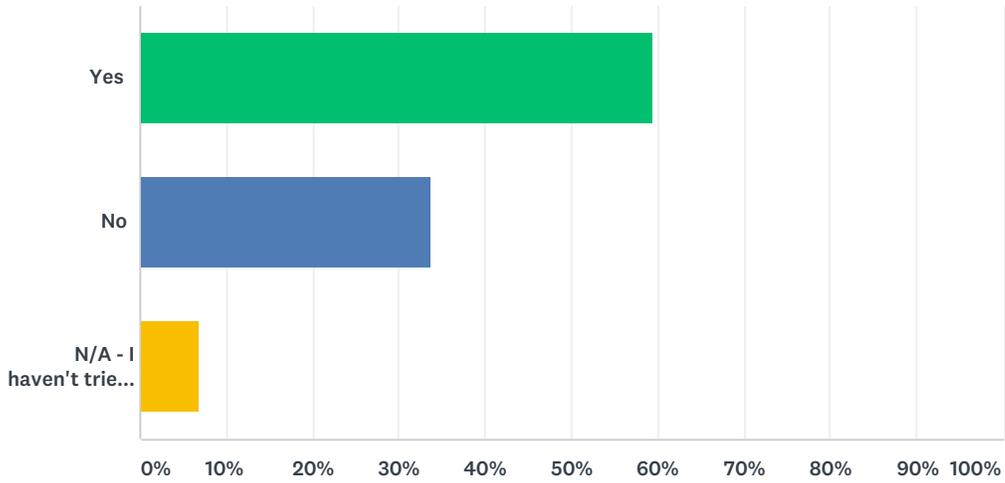
Are you having problems obtaining emollients on NHS prescription?

61	No longer available on the NHS	12/3/2019 4:48 PM
62	Cost	12/3/2019 2:58 PM
63	Its the amount i could get on prescription, due to work i live in two places so i would need two tubs this is where it became difficult	12/3/2019 2:17 PM
64	The receptionist said we would need to pay for them over the counter. I explained my daughter was under 2 so entitled to free prescriptions (also you can't get steroids over the counter for under 2s) We had to make an unnecessary doctors appointment who prescribed everything straight away.	12/3/2019 2:16 PM
65	No more free emollient for children.	12/3/2019 2:12 PM
66	Told it did not look bad enough (that's because I use my cream!!!!) Told I used to much (that's because I was told to lose weight so I need to shower more often after the gym and apply more!!!)	12/3/2019 2:11 PM
67	Needed to 'review' medication.	12/3/2019 1:46 PM

Are you having problems obtaining emollients on NHS prescription?

Q4 Have you / your child had problems getting sufficient amounts of leave-on emollient on prescription from your doctor over the past year?

Answered: 101 Skipped: 25



ANSWER CHOICES	RESPONSES	
Yes	59.41%	60
No	33.66%	34
N/A - I haven't tried to get emollient on prescription	6.93%	7
TOTAL		101

Are you having problems obtaining emollients on NHS prescription?

Q5 If you answered 'yes', what reason were you given by your doctor for this?

Answered: 54 Skipped: 72

#	RESPONSES	DATE
1	Change in prescribing guidance	12/16/2019 6:41 PM
2	dr doesnt understand how much emollient our daughter needs every werk /month	12/16/2019 2:34 PM
3	I received a letter from the GP to say there Oilatum is proven not to work. I can no no longer access Emulsyfing Ointment and they have changed my Diprobace to Zerobase.	12/15/2019 1:53 PM
4	Not available	12/14/2019 6:14 PM
5	None! Just that they'd only prescibe two tubs at a time.	12/12/2019 9:48 PM
6	Not in stock or limited availability	12/12/2019 9:35 PM
7	I should pay for it myself at the chemist	12/12/2019 4:14 PM
8	Were no longer allowed to prescribe it	12/12/2019 6:58 AM
9	Receptionists keep blaming cdc	12/11/2019 4:55 PM
10	The CCG says you can't have more than so much in quantity In a month, the bath oil is included with the creams. Since this started 18 months ago, I am having a much harder time trying To keep my eczema under control and keep me from getting NG infections and out of hospital. The stress caused by Ty is situation does not help either. The gp just blame the CCG and the CCG wont engage. I'm stuck between a rock and a hard place, mean while my eczema is getting out of control.	12/11/2019 3:02 PM
11	n/a	12/11/2019 2:30 PM
12	Told they can't put on prescription anymore and that it must be purchased over the counter	12/11/2019 2:28 PM
13	n/a	12/11/2019 11:19 AM
14	They have changed the item to another manufacturer without discussing with me. I have had difficulty in finding products that I am not allergic to and have to start again each time it is changed.	12/11/2019 11:04 AM
15	I wasn't given a reason for the GP reducing the amount. I used to have a large pump of cetragen lotion but now I have been prescribed a 500ml pump on repeat. I'm ordering more frequently.	12/9/2019 8:56 PM
16	Using to much	12/9/2019 6:30 PM
17	I don't need more than I'm given.	12/8/2019 10:30 PM
18	Can get them over the counter	12/6/2019 7:44 PM
19	They are cheaper over the counter. One GP didn't know why he could not select any Emollients.	12/6/2019 11:13 AM
20	As previous answer	12/6/2019 10:38 AM
21	Prescription either rejected, hasn't been processed or not ready on time.	12/6/2019 6:48 AM
22	Financial reasons.	12/5/2019 9:48 PM
23	I am only allowed to order 2 bottles of 500g and if i order more i am told i am not due	12/5/2019 9:21 PM
24	No money	12/5/2019 8:49 PM
25	Aveeno too expensive	12/5/2019 8:48 PM
26	Told no longer available on prescription	12/5/2019 6:54 PM
27	They can only do a small amount at a time	12/5/2019 6:14 PM
28	To expensive	12/5/2019 5:57 PM
29	To use a different one	12/5/2019 5:17 PM

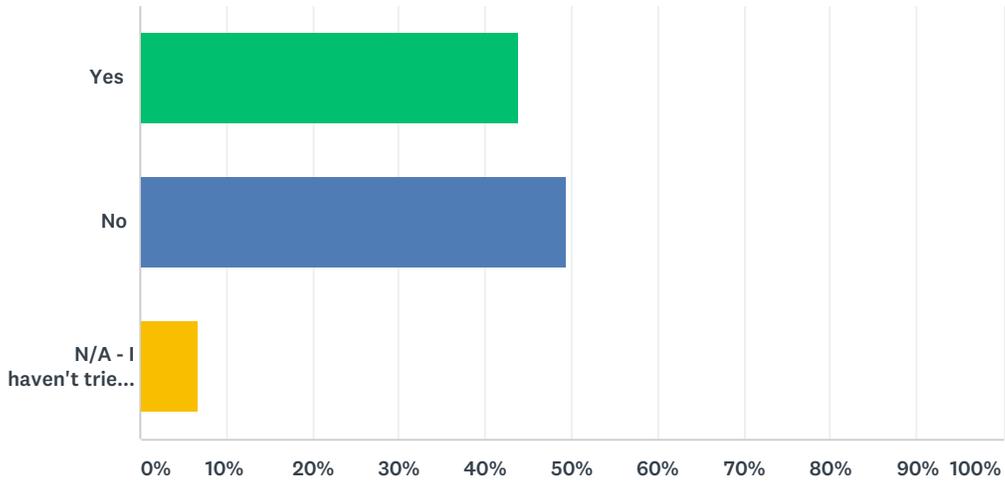
Are you having problems obtaining emollients on NHS prescription?

30	It can be bought over the counter.	12/5/2019 4:34 PM
31	Told no longer could prescribe and I would need to buy	12/5/2019 3:43 PM
32	No longer funded on anhs	12/5/2019 3:28 PM
33	No reason, just to wait till I run out of current prescription	12/5/2019 2:55 PM
34	My tub should be last 3 weeks	12/5/2019 2:25 PM
35	Too expensive and no longer on NHS	12/5/2019 12:52 PM
36	It seems excessive	12/5/2019 12:49 PM
37	Same as above	12/5/2019 12:43 PM
38	Expensive	12/4/2019 2:03 PM
39	We weren't given a reason they just one day replaced Zerobase with a cheaper, non-pump action emollient called Epimax	12/4/2019 1:53 PM
40	Ccg blacklist	12/4/2019 10:11 AM
41	Not enough funds	12/4/2019 7:24 AM
42	No reason, just can't get it as often as I need so buy it myself	12/4/2019 6:29 AM
43	Previously I was told I was only allowed one 500g dispenser a month even though during a flare I would use one a week. Doctors did not seem to realise it wasn't possible to use too much but they were forcing me to use too little, thus exacerbating the issue.	12/4/2019 4:57 AM
44	No reason..just carnt order online until such date..normally a fortnite later..also have been given substitute presumably because of cost ?	12/3/2019 10:57 PM
45	Never want to give you enough	12/3/2019 10:39 PM
46	Couldn't get it on System	12/3/2019 8:46 PM
47	Emollient too expensive	12/3/2019 8:22 PM
48	Costs	12/3/2019 8:21 PM
49	AP test	12/3/2019 5:41 PM
50	Cost	12/3/2019 2:58 PM
51	The receptionist said we had to pay over counter for them. I persisted and saw the doctor and the doctor prescribed them.	12/3/2019 2:17 PM
52	See answer to question 4	12/3/2019 2:17 PM
53	We were told it didn't look bad enough (that's because we use our cream)!	12/3/2019 2:12 PM
54	Couldn't get into the doctor.	12/3/2019 1:46 PM

Are you having problems obtaining emollients on NHS prescription?

Q6 Have you / your child had any problems with your doctor switching you to a less effective emollient on prescription over the past year?

Answered: 91 Skipped: 35



ANSWER CHOICES	RESPONSES	
Yes	43.96%	40
No	49.45%	45
N/A - I haven't tried to get emollient on prescription	6.59%	6
TOTAL		91

Are you having problems obtaining emollients on NHS prescription?

Q7 If you answered 'yes', what reason were you given by your doctor for this?

Answered: 39 Skipped: 87

#	RESPONSES	DATE
1	It was a cheaper option for them	12/16/2019 8:00 PM
2	They have removed Oilatum and emulsifying ointment. After a review.	12/15/2019 1:55 PM
3	We were told that the alternative was cheaper to prescribe and so we had to give it a try	12/12/2019 11:59 PM
4	Financial & deemed to be more effective	12/12/2019 5:53 PM
5	Don't use the brand/type in the region we live in	12/12/2019 8:42 AM
6	Haven't given me any alternative emollient on repeat prescription	12/12/2019 6:59 AM
7	Cdc made the decisions	12/11/2019 4:55 PM
8	NHS guidance. But agreed to change us back once we found it to be less effective	12/11/2019 2:51 PM
9	n/a	12/11/2019 2:30 PM
10	n/a	12/11/2019 11:19 AM
11	No reason given.	12/11/2019 11:04 AM
12	Not allowed to prescribe the one requested must be cheaper alternative	12/8/2019 10:06 PM
13	Cost saving	12/6/2019 11:13 AM
14	My son can't tolerate cream based emollients so needs ointments but we have been switched to cream based without warning.	12/6/2019 6:50 AM
15	None, they just changed it without consultation.	12/6/2019 12:12 AM
16	My CCG insists that Epimax is prescribed instead of my choice of Emollient which is Diprobase.	12/5/2019 9:50 PM
17	They are out of stock of cream based emollient but you can have ointment.	12/5/2019 8:50 PM
18	Aveeno too expensive so given epimax as alternative	12/5/2019 8:49 PM
19	The new one they gave me wasn't very good	12/5/2019 6:15 PM
20	Want me to try something less expensive	12/5/2019 5:58 PM
21	Already answered	12/5/2019 5:42 PM
22	Guidelines suggest they should offer a cheaper alternative.	12/5/2019 4:35 PM
23	They changed me to a different one without telling me. I tried it and it actually stung as I applied it, so had to go back for another appointment to try and find one which would suit my skin	12/5/2019 3:44 PM
24	That the cream should work "just aswell". Even though we've found an emollient that works for us	12/5/2019 2:56 PM
25	GP switched me to a less potent steroid when my eczema was worsening. Also asked for viscopaste which he wouldn't prescribe; claimed it wasn't available on prescription	12/5/2019 2:43 PM
26	Epimax was not as effective as Zerobase, Medical management team customer service person, said it would be very unlikely that CCG would reverse their decision but after a letter of complaint and many tweets and phone calls, they have since October reinstated Zerobase. Before this I was buying it from Boots at £9.45 each.	12/4/2019 1:57 PM
27	New emollients make eczema worse	12/4/2019 10:12 AM
28	Money	12/4/2019 9:02 AM
29	Not actually less effective , but cheaper version of similar cream	12/4/2019 6:30 AM

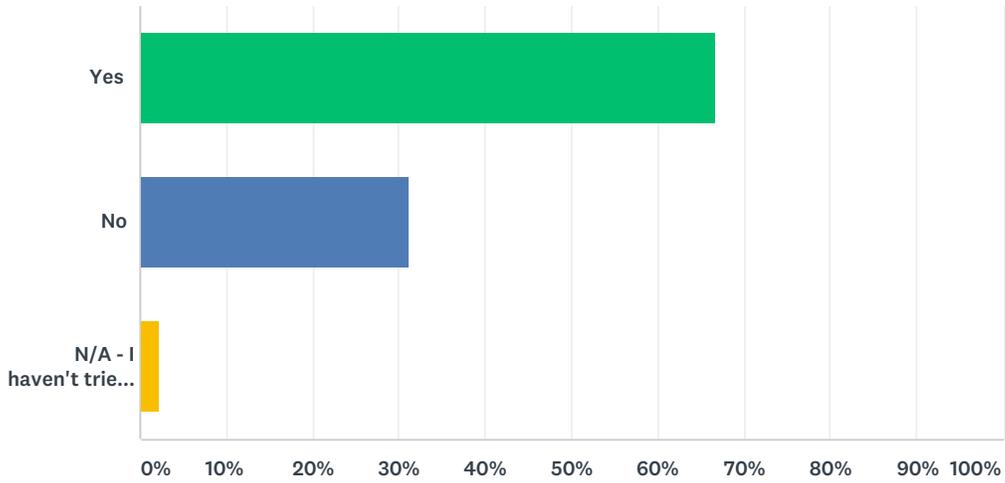
Are you having problems obtaining emollients on NHS prescription?

30	I did have when I was first cut off - aqueous instead of diprobase. Then epaderm and hydromol. Only recently have I realised that diprobase helps to stop me getting infections. I have had a lot of antibiotic prescriptions in the five years off diprobase and a huge number of doctors appointments.	12/4/2019 4:59 AM
31	No reason given.	12/3/2019 10:57 PM
32	It was switched by Pharmacist.	12/3/2019 8:47 PM
33	Less expensive emollient did not have the same positive results	12/3/2019 8:22 PM
34	Cuts cant prescribe	12/3/2019 8:21 PM
35	My prescription was changed from diprobase to zerobase. When I asked the doctor to return my prescription back to diprobase I was told that diprobase and Zerobase share most of the same ingredients so my prescription could not be changed back.	12/3/2019 7:23 PM
36	APtest	12/3/2019 5:41 PM
37	Preferred no available	12/3/2019 4:48 PM
38	Cost!!	12/3/2019 2:59 PM
39	To save the nhs money. But the cheaper one we had trialled before and doesn't work	12/3/2019 2:12 PM

Are you having problems obtaining emollients on NHS prescription?

Q8 Has emollient rationing had a negative impact on your ability to manage your own / your child's eczema?

Answered: 90 Skipped: 36



ANSWER CHOICES	RESPONSES	
Yes	66.67%	60
No	31.11%	28
N/A - I haven't tried to get emollient on prescription	2.22%	2
TOTAL		90

Are you having problems obtaining emollients on NHS prescription?

Q9 Please explain, in a few words, what the impact of emollient rationing has been on you / your child. If there has been no impact, please say 'None' below.

Answered: 73 Skipped: 53

#	RESPONSES	DATE
1	I am rationing out my emollients thus not really being healthy	12/16/2019 8:01 PM
2	Me and my child have always suffered with eczema. Emollients are a staple of our skin condition and we are having to spend copious amounts on buying creams which is not sustainable for us (as it's too expensive to keep up with) and so we buy less emollients and as a consequence are seeing the dr for more steroids.	12/16/2019 6:44 PM
3	We've had to buy our own emollients and have struggled to afford sufficient amounts. Child's skin is now over dry, red, cracked and unbearably sore and we've had to book an additional outpatients appointment to seek either advice from the dermatology team.	12/16/2019 5:05 PM
4	skin uncontrollably flared .negative impact on daughters physical AND mental health	12/16/2019 2:36 PM
5	None	12/16/2019 1:38 PM
6	My eczema breakouts have increased. My skin is more dry.	12/15/2019 1:56 PM
7	None	12/14/2019 6:16 PM
8	None	12/12/2019 11:59 PM
9	None, but we have just been switched to a cheaper version (Epimax from Epaderm). Our GP upped our prescription from 500g to 1000g, but I have occasionally been made to feel bad by dispensary staff for ordering weekly.	12/12/2019 10:59 PM
10	I've had to search online to find good deals to buy my emollient in bulk.	12/12/2019 9:49 PM
11	None effective	12/12/2019 9:36 PM
12	Skin adapting to a cheaper alternative	12/12/2019 5:54 PM
13	I cant afford it, it's very expensive and I need it regularly	12/12/2019 4:15 PM
14	Taking long period of time to get eczema under control	12/12/2019 8:43 AM
15	I now have to spend £30.00 or more per month buying the emollient online. I have a prepayment card which helped me spread the cost of prescriptions but now I am not receiving the emollient on prescription I have to purchase at additional cost that I can't really afford	12/12/2019 7:02 AM
16	Not getting the correct emollient has triggered flare ups , also different bottles have smaller nozzles which makes applying all over the body even more time consuming	12/11/2019 4:57 PM
17	Additional doctors appointment - stressful to obtain and then bring child to!	12/11/2019 2:52 PM
18	I had to go through occupational health at work to get dermol lotion 500 as my daily soap as I can't use anything else. The gp contacted me after a few days of originally telling to purchase privately and said I was allowed dermol cream on prescription to use at home	12/11/2019 2:30 PM
19	Each time the product is changed, I have to try the new one which usually is not as effective as the old product, to convince y GP that I should have the old one. This results in my eczema getting worse until I am back on the old product.	12/11/2019 11:05 AM
20	It's just frustrating that they've changed the size of the emollient. Every few days I have to do a 'stock check' of my son's medication to make sure we don't run out. It's another job, that as a busy mum I have to do.	12/9/2019 8:58 PM
21	My daughter ended up with infected skin because she wasn't getting enough emollient on the her skin. Had to speak with nurse at hospital for them to send a letter to doctors explaining how severe her excema actually is and how important it I that she gets her medication	12/9/2019 6:33 PM

Are you having problems obtaining emollients on NHS prescription?

22	Increased flares, child is more irritable, lack of sleep.	12/8/2019 10:31 PM
23	I was advised by a hospital dermatologist to use a certain emollient for showering but the gp issued an alternative saying they weren't allowed to prescribe the one requested due to cost. The alternative made my skin worse and I stopped using it altogether but my skin is having more frequent flare ups.	12/8/2019 10:09 PM
24	Have had issues with steroids.realised previous answers are slightly off drs have refused to give more than one emollients despite me saying I know my skin and need it	12/8/2019 8:23 PM
25	None	12/8/2019 7:21 PM
26	Not even emollients only, I've had problems getting all forms of creams etc and all they ever say is I've ordered too much. I rely on a tub and bottle per week on top of dupilumab. It creates unwarranted stress which can cause a reaction to the skin on top of the already dry and flaking skin	12/6/2019 2:09 PM
27	More severe flare ups	12/6/2019 11:14 AM
28	It took me three attempts to get the same prescription I have had for years. I had to stamp feet and make some noise to get it !!	12/6/2019 10:39 AM
29	I have had countless issues with my doctor's surgery where we obtain our prescriptions and we have been left without emollient on a couple of occasions meaning I have had to pay for it over the counter.	12/6/2019 6:51 AM
30	Driving me insane really dry can't find a good substitute	12/6/2019 6:37 AM
31	Feels like we have to fight to get the amount we do and even then it doesn't even last 2 Weeks so we have to wait to reorder so they don't reject the prescription.	12/6/2019 12:13 AM
32	I have to buy emollient over the counter to ensure I have adequate supply.	12/5/2019 9:51 PM
33	I have had to buy my emollient so that i have enough. I cannot go with out my emollient. Some days/ weeks i use more or less it is just what my skin needs.	12/5/2019 9:24 PM
34	My child had the smallest amount of eczema behind his knees in elbows and o his face. His eczema has become so aggressive his torso is scarlet, he has large infected wounds on his back and he I'd now being referred to a dermatologist.	12/5/2019 8:53 PM
35	The cheaper alternative to aveeno that I was prescribed set off a bad reaction on my face	12/5/2019 8:49 PM
36	Because I now have to buy I use emollients sparingly hence my skin is not getting moisture it needs.	12/5/2019 6:56 PM
37	Worsening eczema	12/5/2019 6:00 PM
38	Each time I try to order a repeat prescription of emollients they won't give it. I have to make a appointment. So Each time we ask the doctor via an appointment they give the ointment,s surprisingly they give it straight away. Making an a appointment takes a while.	12/5/2019 5:47 PM
39	My well being is not the same, skin is not use to switching emollients and doctors says it is all the same	12/5/2019 5:19 PM
40	My son's skin was not tolerant of the cheaper alternative that his prescription was switched for. He suffered numerous flare ups and had to be prescribed an antibiotic steroid. When requesting his prescription be changed back on numerous occasions I was told it was no longer offered and that we would have to purchase this ourselves over the counter. As a family on low income, spending £10 every 10-14 days on cream is a lot for us.	12/5/2019 4:41 PM
41	I get through a lot because I have large patches on many areas of my body it makes it very hard to bend/move parts of my body without my skin cracking or bleeding	12/5/2019 4:36 PM
42	I get given one tube at a time, I apply at least twice a day, but more during the winter months, so I am now having to go back to get repeat prescriptions more frequent or I am having to go and buy some when I am desperate and can't wait. I pay for a yearly pre paid script and think this is pointless now	12/5/2019 3:46 PM
43	Not being able to moisturise as often as needed. Being given extra cream and lotions which dont work, when ointments work best at the moment	12/5/2019 2:58 PM
44	None	12/5/2019 2:43 PM

Are you having problems obtaining emollients on NHS prescription?

45	My skin is dry and cracked. I'm not able to out as much emollient on as I'm trying to make it last. It's also had a massive effect on my mental health which I think is just as important as the health of my skin	12/5/2019 2:27 PM
46	I have more a problem with not getting bath emollient there is only one that works for me. also my son which he has to use leave on in the bath which doesn't melt, if I don't use any in the bath I dry up worse.	12/5/2019 1:56 PM
47	I run out just when it gets really bad	12/5/2019 12:53 PM
48	Alternatives not as effective and not as readily available as the old one used to be	12/5/2019 12:53 PM
49	Not able to apply the amounts required and therefore I feel his skin suffers	12/5/2019 12:50 PM
50	none	12/5/2019 12:48 PM
51	I have to now buy them over counter as my skin would crack and become infected if I didn't	12/5/2019 12:44 PM
52	Requiring steroids	12/4/2019 11:43 PM
53	I have been buying my own. Took time to find one suitable.	12/4/2019 2:04 PM
54	Daughter disliked the feel of the alternative Epimax and it irritated her skin. She was very upset and angry about it and feels, as well as I do, that the NHS do not understand impact of eczema at all and do not see the importance of applying a safe non-irritating emollient. Mild to moderate eczema is treated exactly the same as severe eczema and all Health Care Professional and schools need educating about this.	12/4/2019 2:00 PM
55	Been struck off patient list by GPs because they took offence of us getting emollients back on prescription by a Consultant	12/4/2019 10:14 AM
56	None	12/4/2019 9:02 AM
57	None	12/4/2019 7:25 AM
58	Mine have only just been stopped, but just receiving the letter had a very emotional and negative impact on me. Stress levels through the roof. I will just have to buy it. £40 a month!	12/4/2019 6:33 AM
59	I was forced onto other emollients which were cheaper but less effective. I have spent thousands of pounds I couldn't afford on treatments to bridge the gap between what the NHS would provide and what I needed. I have had stomach issues from the huge amounts of antibiotics I've been prescribed for unnecessary infections due to less effective emollients and too low a dose of emollient. I have spent vast amounts of money trying to heal my gut and have had every illness going that nobody else seems to catch, from whooping cough to glandular fever. Having found a £50 a month phage treatment I am now infection free and have had one cold a year for the last three years instead of illness and infection after illness and infection. There is more of an impact to emollient prescribing than just dry skin.	12/4/2019 5:04 AM
60	I've been and bought from chemist..when I've run out to fill the gap until I can order again.	12/3/2019 10:59 PM
61	It has caused stress but as soon as I challenged the practice manager they backed down and agreed I was right	12/3/2019 10:40 PM
62	Moving the amount I get from two months to one month means my child does not always get the quantity needed to manage his skin	12/3/2019 10:14 PM
63	I'm now trying cupralla privately , as got so fed up with everything being cut back . I even buy steroid cream through a direct Phary, as Sr wouldn't give me the one I wanted .	12/3/2019 8:49 PM
64	I try to 'ration' my emollient usage so I will have enough before requesting a new prescription.	12/3/2019 8:24 PM
65	Finding it difficult to keep control	12/3/2019 8:22 PM
66	I have had to use more steroid cream as the new emollient is not as effective. Also as my eczema is now not under control I was struggling with daily household tasks like cleaning and my sleep is being negatively effected.	12/3/2019 7:28 PM
67	AP test	12/3/2019 5:41 PM
68	Expensive for me as have to buy the effective one myself	12/3/2019 5:15 PM

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69	It has been very stressful! Made me feel like my skin condition wasn't taken seriously and that I was wasting nhs resources. Medicines technician based decision on flawed reasoning (ie Bathe clinical trial which was carried out on children). I had to make two doctors appointments to discuss managing symptoms, making me feel guilty about taking up appointments.	12/3/2019 3:01 PM
70	I am not able to manage my skin well enough when i am working away from home due to lack of emollient it not always appropriate to transport all my emollients with me it would be much better for my well being and health to be allowed 2 of each so i can keep one at each of the addresses i live and stay at for work. If i leave them at one or forget to take them home i can be 4 days with out treatment	12/3/2019 2:22 PM
71	None	12/3/2019 2:19 PM
72	My child is 18 months and has severe atopic eczema. She doesn't understand "don't scratch" and scratches herself til she bleeds which then infects the eczema. She NEEDS emollients to soothe the itch, stop her from scratching and help her sleep. She frequently wakes up scratching without sufficient emollient.	12/3/2019 2:19 PM
73	Stress, time off work, broken bleeding skin, inability to exercise, shame at work due to flaking skin over my clothes, problems with my partner being intimate	12/3/2019 2:14 PM